

Redundancy Toolkit

Support/ Advice given	Who the support helps	Purpose of support	Relevant Website Links and contact info
Jobcentre Plus	Employer & Employee	<p>Jobcentre Plus provides support and advice to employers and employees in redundancy situations through its Rapid Response Service.</p> <p>You do not need to have already made redundancies or be making large scale redundancies to access this service. It is free to all employers.</p> <p>A video is available about the Rapid response Service on the Business Lincolnshire website.</p> <p>The Jobcentre plus Twitter account will offer employment opportunities within Greater Lincolnshire.</p>	<p>Job Centre Plus (redundancy support line) - rrs.enquiries@dwp.gov.uk</p> <p>https://www.gov.uk/contact-jobcentre-plus</p>
Webpages for supporting employers making redundancies	Employer	The employer help websites offer a range of advice to help businesses overcome challenges associated with the COVID-19 pandemic.	<p>https://employerhelp.dwp.gov.uk/support-from-jcp</p> <p>https://www.gov.uk/government/topical-events/help-for-employers</p> <p>https://www.gov.uk/government/publications/redundancy-support-for-employers</p>
Policies and Procedures	Employer	Find clear advice about the procedures you need to follow when making redundancies and what rights your employees have.	www.gov.uk/staff-redundant
Lincolnshire Chamber of Commerce HR Support Forum	Employer	The HR Support Forum supports small businesses with HR guidance to help them during this period of uncertainty. Working with well-known recruitment and HR-focused organisations, the forum members will provide free advice and support on a range of HR topics.	<p>https://www.lincs-chamber.co.uk/recovery-support/hrsupportforum/</p> <p>https://www.lincs-chamber.co.uk/recovery-support/hrsupportforum/redundancy-support/</p>
Federation of Small Businesses	Employer	FSB offers members access to a number of employment protection services including an employment advice helpline where issues can be discussed with qualified lawyers.	https://www.fsb.org.uk/resources-page/what-is-the-redundancy-process-during-covid-19-guidance-and-advice-for-small-businesses.html
DWP Advice	Employee	DWP website dedicated to supporting job-seekers – use this website to search for jobs and get advice on a number of different topics	https://jobhelp.dwp.gov.uk/
'Find a Job'	Employee	Free 'Find a job' service (available 24 hours a day, 7 days a week).	www.gov.uk/jobsearch
Universal Credit Support	Employee	Universal Credit Support – Help To Claim Service from Citizens Advice – Support Available Online, Face to Face or over the phone 0800 144 8 444.	<p>www.citizensadvice.org.uk/helptoclaim</p> <p>0800 144 8 444 (calls are free and lines open 8am-6pm, Mon to Friday)</p>

Useful Websites	Relevant Links
Business Lincolnshire	https://www.businesslincolnshire.com/business-resilience/covid-19-support/get-support/redundancy-and-hr-support/
Greater Lincolnshire LEP	https://www.greaterlincolnshirelep.co.uk/priorities-and-plans/covid-19/support-for-businesses-making-redundancies/
The Department of Work and Pensions	https://www.gov.uk/government/organisations/department-for-work-pensions
Lincolnshire Chamber of Commerce HR Support Forum	https://www.lincs-chamber.co.uk/recovery-support/hrsupportforum/
Federation of Small Businesses	https://www.fsb.org.uk/resources-page/what-is-the-redundancy-process-during-covid-19-guidance-and-advice-for-small-businesses.html

Webinars and Useful Resources	Webinars and Useful Resources
Webinar	Redundancy Support for Employers
DWP Employer Factsheet	DWP Redundancy Support – Employer Factsheet
DWP Employee Factsheet	DWP Redundancy Support – Employee Factsheet

Other Support

Support with starting a new business

Whether a person is an experienced entrepreneur or a graduate with a great idea, there's a wide range of support available for start-up businesses in Greater Lincolnshire. From business advice and mentorship services to funding schemes and more, for more information click here <https://www.businesslincolnshire.com/start-and-grow-my-business/help-start-my-business/funding-support-and-mentorship-schemes/>

Mental Health Resources

This is a difficult time for employees and employees affected by the impacts of the COVID pandemic. There are a number of sources of support for everyone who needs it.

Lincolnshire's mental health helpline which can be accessed 24/7 on 0800 001 4331.

Workforce Matters have released several resources to help keep mental wellbeing in check. From tips on coping with social isolation and working from home, to advice for leaders hoping to guide their team during these periods of uncertainty – these can be downloaded from the Business Lincolnshire website via [the mental health support page](#).

For more resources and advice on taking care of your mental health during the COVID-19 pandemic, visit the [Lincolnshire Partnership NHS Trust's website](#).

All support is available to all businesses in Greater Lincolnshire and Rutland.